HOW WE WORK TOGETHER: A RESTAURANT ANALOGY

The Integra team works together to deliver the best experience possible — just like the staff in a fine dining restaurant. Whether you know exactly what you want or need a little input from an expert, we're here to help.

THE SOMMELIER

Erica: President
Richard: Vice President

WHEN YOU WANT TO TRY SOMETHING NEW BUT AREN'T SURE IF IT'S THE RIGHT FIT...

You Need: THE SOMMELIER

- Gives you unique insights
- Consults when you are concerned that you're not choosing the right menu item
- Helps "pair" to your specific requirements
- Eliminates the risk of trying something new

Erica
e: erica@integraconnects.com

Richard
e: richard@integraconnects.com

THE MANAGERS

WHEN YOU'VE HAD A SERVICE DIFFICULTY, SOMETHING ISN'T QUITE RIGHT, OR YOU JUST NEED TO ENSURE YOUR EXPERIENCE IS TO YOUR LIKING...

You Need: THE MANAGER

- Responds to any issues or complaints and takes your feedback to share with the team
- Checks in with you, but not on every visit
- Will always be available to speak to you
- Surveys you from time to time

Intake
e: Saima@integraconnects.com

Reports
e: Nikki@integraconnects.com

Accounting
e: Susan@integraconnects.com

THE SERVERS

Intake Coordinators

WHEN YOU KNOW WHAT YOU WANT, HAVE NO QUESTIONS ABOUT THE MENU, AND FEEL COMFORTABLE WITH YOUR ORDER...

You Need: THE SERVER

- Takes your order (i.e. your referral)
- Is consistent, timely, and available
- Becomes your main point of contact

West
e: intake@integraconnects.com

Ontario
e: ontario@integraconnects.com

Atlantic
e: atlantic@integraconnects.com

THE KITCHEN STAFF

Customer Service

WHEN YOU NEED SOMETHING QUICKLY... YOU NEED THE TAKEOUT MENU!

You Need: THE KITCHEN STAFF

Report Status Questions
e: reports@integraconnects.com

Medical Documents
e: medicalrecords@integraconnects.com

Accounting Questions
e: accounting@integraconnects.com

CONNECT WITH US, WE'RE HERE TO HELP

integraconnects.com

Save this list somewhere handy so you can always get what you need as soon as possible.

integra